1000 Day Plan

1000 Day Plan Milestones
Electronic Government Goals
Utah State Tax Commission
(As of September 26, 2003)

1. Participation in State-wide Initiatives for E-Government:

- **Day 309**, December 9, 2002 – The Tax Commission assisted in the development of the statewide Impound Vehicle Locator System (https://secure.e-utah.org/ivs/ivs) that was officially deployed statewide on this date.

- **Day 548**, August 5, 2003 - The successful roll-out of a new "OneStop Business Registration" system for combined business license registration. This was a joint effort initiated by the Tax Commission, Work Force Services and the Dept. of Commerce. Also participating were the Labor Department, Environmental Quality, Salt Lake City, Provo City, Sandy City, and the IRS. More details on this application are found below.   (https://business.utah.gov\registration)

2. Department specific E-Government goals:

The following are highlights of the past 400 days that are related specially to the **Governor's E-government** initiatives. (The department also has other goals that we are working on that are not included in this report.)

- Prior progress on electronic applications - New programs were developed in 2000-2001 for the online registration of motor vehicles, filing of income tax returns, and the filing of sales tax returns for single-place-of-business accounts.   These applications continue to be enhanced and utilization is increasing each year.

- **Day 87**, May 1, 2002 – The State's Fleet Services office was set up in May to begin completing the on-line registration of their own fleet vehicles.   Since then, other third parties have been added including car rental companies and several qualifying dealerships.

- **Day 116**, May 30, 2002 – Enhanced electronic filing options for Income Tax resulted in a record number of returns being e-filed, reaching over 300,000. Enhancements this year included easier entry of W-2 information, added the ability to make changes of address, and fewer screens make user navigation faster and easier.

- **Day 118**, June 1, 2002 – Motor Vehicle dealers are able to obtain training on registration requirements using a new on-line application.

- **Day 179,** August 1, 2002 – The Center for Digital Government 2002 "Digital" State Survey ranked Utah #3 among states in Electronic Commerce and Business Registration category. The Tax Commission has played a key role in these technology advancements that provide government services on-line.

- **Day 210**, September 1, 2002 - The on-line registration of new vehicles can now be completed by State Fleet Services, and select rental car companies. Dealers were added to this program during the last six months.

- **Day 271 ,** November 1, 2002 **–** Electronic program enhancements were available on-line for county assessors' use in reporting property tax rate information.

- **Day 301**, December 1, 2002 – Completed the introduction of revised websites for the Tax Commission's main page, and updated the Income Tax and Motor Vehicle information sites. This effort provides consistent and improved use of menus, links, search capabilities and navigation tools, and is making it easier for users to find forms and information on this site.

- **Day 332**, January 1, 2003 - Property Tax instructions and forms for centrally assessed industries were made available on-line for all companies this assessment year. (propertytax.utah.gov/careports).

- **Day 332**, Progress Report - January 1, 2003 - Internet filing of sales tax (utah.gov/salestax) for single-place-of-business accounts is slowly increasing, and is currently at 5% of those eligible using this system to file.

- **Day 352**, January 21, 2003 - 2D Bar Codes are being printed on electronically prepared Income Tax returns completed by tax preparers beginning this filing year. This bar code captures taxpayer information on those returns that are electronically prepared, but filed using paper. This reduces the need to data enter this return information.

- **Day 353**, January 22, 2003 - A new online tax payment receipt system called PaymentExpress (paymentexpress.utah.gov) went live. It allows taxpayers to make tax payments via the Internet using credit cards, debit cards, or e-checks. An add-on convenience fee applies to these tax payments.

- **Day 363**, February 1, 2003 - An enhanced online tools is made available to county officials to analyze property sales data to assist them in completing their annual assessment.

- **Day 409**, March 19, 2003 – A statewide initiative resulted in progress being made during this legislative session to address the cost of processing electronic payments. This will allow more authorized Motor Vehicle payments to be made electronically.

- **Day 451**, April 30, 2003 - Electronic filing of Income Tax return programs were further expanded and filings reached another all-time high again this year at just over 352,000 through April 30. A total of 878,000 income tax returns have been filed to year-to-date, with 60% being filed with paper, and 40% being electronically filed (JELF, Internet, and TaxExpress (phone and web). (taxexpress.utah.gov)

- **Day 451**, Progress Report, April 30, 2003 - The Motor Vehicle RenewalExpress (renewalexpress.utah.gov) online system is continuing to grow in number of users. This last quarter's utilization increased to almost 10% of the eligible renewals being processed online.

Utah!
Where ideas connect

- **Day 466,** May 15, 2003 - A new online system was made available for motor vehicle dealer and salesmen renewal applications. The motor vehicle industry can now renew their business licenses using this online system. https://mved.utah.gov/mved_search.jsp

- **Day 548**, August 5, 2003 – OneStop Business Registration system goes live. This streamlined system allows for a combined business license registration process that is available online. Businesses can now apply for various state and local licenses through one single web portal.   Registration features include sales and use tax licenses, employer income tax withholding numbers, unemployment insurance identification numbers, federal employer identification number, articles of incorporation, and several other options. In order to develop this streamlined business application system, efforts of multiple agencies were needed including the Tax Commission, Commerce, Workforce Services, Labor Commission and Environmental Quality, the Internal Revenue Service, Salt Lake City, Sandy City, and Provo City.   http://business.utah.gov/registration

- **Day 589**, September 15, 2003 - Enhancements have been made to the Tax Commission's main web site that allows all forms to be available online in a "fill-in-and-print" format.   This allows citizens to more easily complete forms with this new electronic version of the documents. http://tax.utah.gov/forms